



Your reference: n/a

Our reference: FOI_24_0556

E-mail: FOI

@gloucestershire.police.uk

Direct dial: 01452 754304

Postal Address: As above

Date: 22/07/2024

Dear

Gloucestershire Constabulary Freedom of Information request FOI_24_0556

On 03/06/2024 you sent an email constituting a request under the Freedom of Information Act asking the following:

Please provide me with the following information:

1. Who is your IT Service Management (ITSM) provider?
2. When did your current ITSM contract begin?
3. When is your ITSM contract up for renewal?
4. Name of the person responsible?
5. Current annual spend for this contract?

Under the Freedom of Information Act 2000 s1, I can confirm that Gloucestershire Constabulary holds some relevant information.

1. IFS
2. May 2024
3. May 2026
4. ICT Application Services Manager
5. £50,000

If you are not satisfied with this response or any actions taken in dealing with your request, you have the right to ask that we review your case under our internal procedure. Please

note that a request for an internal review must be made within 20 working days of the response to your original request.

If you decide to request that such a review is undertaken and following this process you are still unsatisfied, you then have the right to direct your complaint to the Information Commissioner for consideration.

The Information Commissioner can be contacted via the following means:

Website - <https://ico.org.uk/>

Call their helpline - 0303 123 1113

Email - casework@ico.org.uk

Post –

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

Yours sincerely,

Disclosure Officer
Gloucestershire Constabulary