



Your reference: N/A

Our reference: FOI_24_0534

E-mail: FOI
@gloucestershire.police.uk

Direct dial: 01452 754304

Postal Address: As above

Date: 12/06/2024

Dear

Gloucestershire Constabulary Freedom of Information request FOI_24_0534

On 16/05/2024 you sent an email constituting a request under the Freedom of Information Act asking the following:

1. During an incident how long does it usually take for a police dispatcher to enter updates/ information on the Storm Command and control system after receiving vital details via airwaves radio from an officer dispatched to an incident ?
2. Can updates/entries be deleted/amended retrospectively from the Storm Command and Control System ?
3. Do any police officers have remote access to the Storm Command and Control System ?
4. How long are Storm Command and Control System logs retained for ?
5. How long are Airwaves radio transmissions retained for ?
6. How long are police officer statements retained for ?

Under the Freedom of Information Act 2000 s1, I can confirm that Gloucestershire Constabulary holds some relevant information.

For ease, I have numbered your request.

Following receipt of your request, I can confirm that your request has been sent to the relevant departments who has confirmed the following:

1. Updates are added almost immediately, as dispatchers talk and type at the same time.

2. no, call card details i.e incident location, type, grade and caller details can be amended, but log entries i.e. incident updates cannot be deleted or amended.
3. officers and staff across the force have access to Storm via networked computers and force issued mobile devices.
4. we can currently access Storm logs back to 2010.
5. Audio is kept for 7 years for required channels.
6. police Officer Statements are retained for current year + 6 years then destroy, if part of a prosecution file treat as per CJ Management Policy.

Gloucestershire Constabulary complies with MoPI Guidelines and cases are classified into different types of crimes i.e. volume crime and serious crimes accordingly. Please see the link below:

[Management of police information | College of Policing](#)

If you are not satisfied with this response or any actions taken in dealing with your request, you have the right to ask that we review your case under our internal procedure. Please note that a request for an internal review must be made within 20 working days of the response to your original request.

If you decide to request that such a review is undertaken and following this process you are still unsatisfied, you then have the right to direct your complaint to the Information Commissioner for consideration.

The Information Commissioner can be contacted via the following means:

Website - <https://ico.org.uk/>

Call their helpline - 0303 123 1113

Email - casework@ico.org.uk

Post –

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

Yours sincerely,

Disclosure Officer
Gloucestershire Constabulary