



Your reference: n/a

Our reference: FOI_24_0531

E-mail: FOI

@gloucestershire.police.uk

Direct dial: 01452 754304

Postal Address: As above

Date: 24/07/2024

Dear

Gloucestershire Constabulary Freedom of Information request FOI_24_0531

On 17/05/2024 you sent an email constituting a request under the Freedom of Information Act asking the following:

For the period between 6th June 2023 and the 15th May 2024:

1. The average response time for emergency incidents (those on which the national target for attendance is I believe 15 minutes), to include a breakdown of the forcewide level, incidents classified as Wotton-Under-Edge, Berkeley, Dursley, Mickleton and Beachley.
2. The average response time for priority incidents (for which I believe the target attendance time is one hour), to include a breakdown of the forcewide level, incidents classified as Wotton-Under-Edge, Berkeley, Dursley, Mickleton and Beachley.

On 02/06/2024 we sent a clarification email to confirm how we are able to retrieve data from our Incident Recording System and you confirmed you wanted us to search by the following community areas:

Berkeley

Chipping Campden (Mickleton comes within this community area)

Dursley and Cam

Tidenham and Sedbury (Beachley comes within this community area)

Wotton Under Edge

You also confirmed you wanted the statistics for the three LPA's covering the areas above. This would be:

Cotswold
Forest
Stroud

Under the Freedom of Information Act 2000 s1, I can confirm that Gloucestershire Constabulary holds some relevant information.

Police Forces in the United Kingdom are routinely required to provide statistics to government bodies and the recording criteria is set nationally. However, the systems used for recording these figures are not generic, nor are the procedures used locally in capturing the data. It should be noted that for these reasons the figures given relate to information from the specific recording system of Gloucestershire Constabulary and should not be used for comparison purposes with any other response you receive.

Please note that our systems are designed to record information for policing purposes and the investigation of crime and not to extract statistical information. Accordingly whilst we endeavour to extract relevant data within the time limits of the Act, any data supplied is subject to these limitations.

I can confirm a search has been conducted of the Incident Recording System to show all incidents recorded in the above communities, whereby the incident has been attended between the dates of 06/06/2023 and 15/05/2024. These have been broken down by grade 1 and grade 2 incidents only. Please see the below table for the average response times:

Community	Grade 1 (emergency) Incidents attended	Average Time (mins)	Grade 2 (priority) Incidents attended	Average Time (mins)
Berkeley	185	23.38	78	546.81
Chipping Campden	227	29.35	116	203.25
Dursley and Cam	572	21.18	335	197.93
Tidenham and Sedbury	155	27.07	92	323.63
Wotton under Edge	178	25.18	100	232.86

For your clarification request the same search has been done, but the LPA has been included instead of community. Please see the table below:

LPA	Grade 1 (emergency) Incidents attended	Average Time (mins)	Grade 2 (priority) Incidents attended	Average Time (mins)
Cotswold	227	29.35	116	203.25
Forest	155	27.07	92	323.63
Stroud	935	22.55	513	240.5

If you are not satisfied with this response or any actions taken in dealing with your request, you have the right to ask that we review your case under our internal procedure. Please note that a request for an internal review must be made within 20 working days of the response to your original request.

If you decide to request that such a review is undertaken and following this process you are still unsatisfied, you then have the right to direct your complaint to the Information Commissioner for consideration.

The Information Commissioner can be contacted via the following means:

Website - <https://ico.org.uk/>

Call their helpline - 0303 123 1113

Email - casework@ico.org.uk

Post –

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

Yours sincerely,

Disclosure Officer
Gloucestershire Constabulary