



Your reference:

Our reference: FOI_24_0498

E-mail: FOI

@gloucestershire.police.uk

Direct dial: 01452 754304

Postal Address: As above

Date: 29/05/2024

Dear

Gloucestershire Constabulary Freedom of Information request FOI_24_0498

On 03.05.2024 you sent an email constituting a request under the Freedom of Information Act asking the following:

1. Office and building cleaning – Service contract that is focused around office, commercial and building cleaning services.
 2. Lift service and maintenance – Service contract for lift service and maintenance.
 3. Food – Service contract that is focused around catering services.
 4. General waste services contracts – The organisation's primary general waste service contract.
 5. Laundry services - where clothes and linen can be washed and ironed.
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1. Contract profile questionnaire for each type of contract:
 2. Supplier/Provider of the services
 3. Total Annual Spend – The spend should only relate to each of the service contracts listed above.
 4. A description of the services provided under this contract please includes information if other services are included under the same contract.
 5. The number of sites the contract covers
 6. [ONLY FOR LIFT CONTRACT] The Brand name of the type of lifts used by the organisation
 7. The start date of the contract
 8. The end date of the contract
 9. The duration of the contract, please include information on any extensions period.
 10. Who within the organisation is responsible for each of these contracts? name, Job Title, contact number and email address.

Under the Freedom of Information Act 2000 s1, I can confirm that Gloucestershire Constabulary holds some relevant information.

Cleaning Contract

1. Solo Service Group
2. £495,000
3. Cleaning services
4. 30
5. n/a
6. 01.02.2019
7. 31.01.2026
8. 5 years (with a 2 year extension available)
9. This contract is managed by the South West Police Procurement Department (SWPPD). Details can be found [here](#).

Lift Servicing and Maintenance

1. RJ Lifts Group
2. £15,490 (FY 23/24)
3. Maintenance and servicing of lifts
4. 8
5. Monospace, Orona, Charnwood, Pickerings, Artico, Kleemans,
6. 01/02/22
7. 31/01/25
8. Initial three year term, option to extend for up to 24 months
9. This contract is managed by the South West Police Procurement Department (SWPPD). Details can be found [here](#).

Food Services

No information held.

Waste Management -General Waste

1. SUEZ
2. £28,346 (22/23 FY)
3. Residual and recycling waste management services
4. 20
5. n/a
6. 01/04/2020
7. 31/03/2029
8. 9 years, no extension periods
9. This contract is managed by the South West Police Procurement Department (SWPPD). Details can be found [here](#).

Laundry Contract

1. Elis
2. £7k approx
3. Laundry and linen services – Collection and delivery of Custody items, blankets, detainee clothing, towels etc. Safe handling processes to manage heavily soiled items. Laundering to healthcare standards. Laundering of vehicle workshop staff overalls, Healthcare scrubs.
4. 4
5. N/A
6. 01/02/2023
7. 31/01/2028
8. 5 years – to 31st January 2028
9. This contract is managed by the South West Police Procurement Department (SWPPD). Details can be found [here](#).

If you are not satisfied with this response or any actions taken in dealing with your request, you have the right to ask that we review your case under our internal procedure. Please note that a request for an internal review must be made within 20 working days of the response to your original request.

If you decide to request that such a review is undertaken and following this process you are still unsatisfied, you then have the right to direct your complaint to the Information Commissioner for consideration.

The Information Commissioner can be contacted via the following means:

Website - <https://ico.org.uk/>

Call their helpline - 0303 123 1113

Email - casework@ico.org.uk

Post –

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

Yours sincerely,

Disclosure Officer
Gloucestershire Constabulary