



Your reference: n/a

Our reference: FOI_24_0463

E-mail: FOI

@gloucestershire.police.uk

Direct dial: 01452 754304

Postal Address: As above

Date: 23/05/2024

Dear

Gloucestershire Constabulary Freedom of Information request FOI_24_0463

On 26/04/2024 you sent an email constituting a request under the Freedom of Information Act asking the following:

1. Telephony and UC/ Collaboration

- a) Please confirm the manufacturer of your telephony system(s) that are currently in place
- b) When is your contract renewal date?
- c) Who maintains your telephony system(s)?
- d) Do you use Unified Communications or Collaboration tools , if so which ones?

2. Microsoft

- a) What Microsoft 365 licence do you have across the business e.g. E3, E5
- b) Which partner looks after your Microsoft tenant?
- c) Where do you host your applications? Do you have on-premise infrastructure or do you host your applications in public or private cloud? Which?

3. Storage

- a) Does your organisation use on-premise or cloud storage or both?
- b) Please confirm the on-premise hardware manufacturer
- c) Please confirm your cloud storage provider
- d) What is your annual spend on cloud storage?
- e) How do you back up your data and with who e.g. Backup as a Service

Under the Freedom of Information Act 2000 s1, I can confirm that Gloucestershire Constabulary holds some relevant information.

Section 17 of the Freedom of Information Act 2000 requires Gloucestershire Constabulary, when refusing to provide information (because the information is exempt) to provide you the applicant with a notice which: (a) states the fact, (b) specifies the exemption in question and (c) states (if not otherwise apparent) why the exemption applies.

The following exemptions apply:

Section 21 – Information reasonably accessible by other means

The above exemption is absolute and class-based and therefore no Public Interest Test or Harm Test is required.

The information that you have requested is already reasonably accessible to you by other means and is therefore exempt by virtue of Section 21 of the Freedom of Information Act 2000. Gloucestershire Constabulary are required to make certain information available to the public as part of a publication scheme.

The information requested for questions 1a and 1c – 3e is available in the public domain via the following address:

[foi_23_0194_ict---telephony-storage.pdf \(gloucestershire.police.uk\)](https://gloucestershire.police.uk/foi_23_0194_ict---telephony-storage.pdf)

In response to question 1b the Constabulary can confirm the contract renewal date is 01/05/2025.

If you are not satisfied with this response or any actions taken in dealing with your request, you have the right to ask that we review your case under our internal procedure. Please note that a request for an internal review must be made within 20 working days of the response to your original request.

If you decide to request that such a review is undertaken and following this process you are still unsatisfied, you then have the right to direct your complaint to the Information Commissioner for consideration.

The Information Commissioner can be contacted via the following means:

Website - <https://ico.org.uk/>

Call their helpline - 0303 123 1113

Email - casework@ico.org.uk

Post –

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

Yours sincerely,

Disclosure Officer
Gloucestershire Constabulary