



Your reference: n/a

Our reference: FOI\_24\_0449

E-mail: FOI

@gloucestershire.police.uk

Direct dial: 01452 754304

Postal Address: As above

Date: 21/05/2024

Dear

**Gloucestershire Constabulary Freedom of Information request FOI\_24\_0449**

On 23/04/2024 you sent an email constituting a request under the Freedom of Information Act asking the following:

I would like to please make an FOI request for the following information and data.  
Motorists have fallen foul of parking ticket scams and it has recently been in the news:

<https://www.birminghammail.co.uk/motoring/motoring-news/drivers-warned-over-parking-ticket-29033642>

I wanted to know if you could please provide me with data for the past 12 months about reported parking ticket scams. I would like to know:

- How many reports of parking tickets scams you have had since April 2023
  - Where these reports have taken place
  - Who reported it – including their age and gender
  - How much they were scammed out of
- I hope this makes sense, but let me know if I need to clarify anything or if any part of the data cannot be provided.

Under the Freedom of Information Act 2000 s1, I can confirm that Gloucestershire Constabulary may hold some relevant information

In order to ascertain whether we have any relevant crimes relating to parking ticket scams would require a manual review of each crime held on our Crime Recording System that has been tagged with Fraud. This would take far longer than the 18 hours prescribed.

Section 17(5) of the Freedom of Information Act 2000 requires Gloucestershire Constabulary, when refusing to provide information (because the information is exempt) to provide you the applicant with a notice which: (a) states the fact, (b) specifies the

exemption in question and (c) states (if not otherwise apparent) why the exemption applies.

In relation to your request Section 12 applies.

Section 12(1) – Fee Regulations states:

Section 1(1) of the Act does not oblige a public authority to comply with a request for information if the authority estimates that the cost of complying with the request would exceed the appropriate limit. (As detailed in the Data Protection and Freedom of Information Fees Regulations of 2004)

The appropriate limit at the moment is £450 calculated at an hourly rate of £25 per hour for all staff time incurred in:

- i. Determining whether information is held
- ii. Locating it
- iii. Retrieving it
- iv. Extracting the information to be disclosed from the other information.

In accordance with the Act, this letter represents a Refusal Notice for your request.

Unfortunately, I'm unable to assist in suggesting ways of refining your request to come within the confines of Section 12 of the Act. Even reducing the timescale would not reduce the number of records enough that a manual review could be conducted within the timescale but still provide meaningful information.

Under Section 16, duty to assist, most of the reports would have been made to Action Fraud and retained by the National Fraud Intelligence Bureau (NFIB). You may wish to contact Action Fraud for this data.

If you are not satisfied with this response or any actions taken in dealing with your request, you have the right to ask that we review your case under our internal procedure. Please note that a request for an internal review must be made within 20 working days of the response to your original request.

If you decide to request that such a review is undertaken and following this process you are still unsatisfied, you then have the right to direct your complaint to the Information Commissioner for consideration.

The Information Commissioner can be contacted via the following means:

Website - <https://ico.org.uk/>

Call their helpline - 0303 123 1113

Email - [casework@ico.org.uk](mailto:casework@ico.org.uk)

Post –

Information Commissioner's Office  
Wycliffe House  
Water Lane  
Wilmslow

Cheshire  
SK9 5AF

Yours sincerely,

Disclosure Officer  
Gloucestershire Constabulary