



Your reference:

Our reference: FOI_24_0448

E-mail: FOI

@gloucestershire.police.uk

Direct dial: 01452 754304

Postal Address: As above

Date: 18/06/2024

Dear

Gloucestershire Constabulary Freedom of Information request FOI_24_0448

On 22/04/2024 you sent an email constituting a request under the Freedom of Information Act asking the following:

What would you like to know?: Average response time to urban areas for a priority graded incident in areas classified as "urban" for years 2023 – 2020.

Average response time to urban areas for a priority graded incident in areas classified as "Rural" for years 2023 – 2020.

Average response time to urban areas for Immediate graded incidents in areas classified as "urban" for years 2023 – 2020.

Average response time to urban areas for Immediate dragged incident in areas classified as "Rural" for years 2023 – 2020.

Number of crimes recorded against the number of positive outcomes for areas defined as "Urban" recorded for years 2023 – 2020.

Number of crimes recorded against the number of positive outcomes for areas defined as "Rural" recorded for years 2023 – 2020.

Number of complaints recorded for areas defined as "Urban" recorded for years 2023 – 2020.

Number of complaints recorded for areas defined as "Rural" recorded for years 2023 – 2020.

Number of upheld complaints recorded for areas defined as "Urban" recorded for years 2023 – 2020.

Number of upheld complaints recorded for areas defined as “Rural” recorded for years 2023 – 2020.

Number of serving police officers and PCSOs stationed in “Urban” areas within the force area t for year 2023 -2020.

Number of serving police officers and PCSOs stationed in “Rural” areas within the force area for year 2023 -2020.

Total operational funding allocated to “Rual” areas within the force area in years 2023 – 2020.

Total operational funding allocated to “Urban” areas within the force area in years 2023 – 2020.

Number of total days where minimum response policing staffing was not met in rural areas for years 2023 – 2020.

Number of total days where minimum response policing staffing was not met in urban areas for years 2023-2020

The above questions were clarified with you and our response is as follows

Under the Freedom of Information Act 2000 s1, I can confirm that Gloucestershire Constabulary holds some relevant information.

Police Forces in the United Kingdom are routinely required to provide statistics to government bodies and the recording criteria is set nationally. However, the systems used for recording these figures are not generic, nor are the procedures used locally in capturing the data. It should be noted that for these reasons the figures given relate to information from the specific recording system of Gloucestershire Constabulary and should not be used for comparison purposes with any other response you receive.

Please note that our systems are designed to record information for policing purposes and the investigation of crime and not to extract statistical information. Accordingly whilst we endeavour to extract relevant data within the time limits of the Act, any data supplied is subject to these limitations.

I note that some of your questions are duplicated, therefore some of the responses are combined.

1. Grade 1 - 7.15 mins
2. Please see Q20
3. Grade 2 - 977.39 mins
4. Please see Q21
5. Please see the below table:

Outcomes	Total
Adult Caution	392
Adult Conditional Caution	473

Adult Diversionary	37
Det Charge / Summons	8286
Det NFA Community Resolution	1334
Det NFA CPS decide not to prosecute	12
Det NFA Formal Warning Possess Cannabis	294
Det NFA IP Declines/Unable Prosecute	90
Det NFA No Useful Purpose	104
Det NFA Offender Dead	17
Det NFA Offender Ill / Senile	503
Det NFA Offender Under Age	175
Det NFA Penalty Notice Disorder	62
Det NFA Time Limit Expired	288
Det TIC Prev. Recorded	429
Further Investigation Not In Public Interest	1477
Investigation Complete - No Suspect	34105
IP Does Not Support - No Suspect	6057
IP Does Not Support - Suspect Identified	30455
IP Supports - Suspect Identified	14864
Other Force Agency	1231
Restorative Disposal Level 1	575
Restorative Disposal Level 2	26
Undetected	1204
Youth Caution	8
Youth Conditional Caution	32
Youth Diversionary	372
Total	102902

6. Please see the below table:

Outcome	Total
Adult Caution	234
Adult Conditional Caution	281
Adult Diversionary	41
Det Charge / Summons	4090
Det NFA Community Resolution	1163
Det NFA CPS decide not to prosecute	15

Det NFA Formal Warning Possess Cannabis	292
Det NFA IP Declines/Unable Prosecute	78
Det NFA No Useful Purpose	70
Det NFA Offender Dead	8
Det NFA Offender Ill / Senile	327
Det NFA Offender Under Age	195
Det NFA Penalty Notice Disorder	54
Det NFA Time Limit Expired	231
Det TIC Prev. Recorded	218
Further Investigation Not In Public Interest	1534
Investigation Complete - No Suspect	26185
IP Does Not Support - No Suspect	3116
IP Does Not Support - Suspect Identified	24809
IP Supports - Suspect Identified	11974
Other Force Agency	1266
Restorative Disposal Level 1	724
Restorative Disposal Level 2	39
Undetected	1085
Youth Caution	11
Youth Conditional Caution	12
Youth Diversionary	289
Total	78341

7-10. Please be advised that “Upheld” is not the terminology used for recording complaint outcomes. The table below provides a breakdown of the current categories, split by “Urban” and “Rural”.

Year	Allegation Result Description	Urban Total	Rural Total	Unknown Total
2020	The service provided was acceptable	424	247	11
	Resolved	417	229	17
	The service provided was not acceptable	93	42	2
	Local Resolution - by Division	67	28	2
	No further action required	30	32	0
	Not determined if the service acceptable	20	31	1
	Not Resolved - NFA	20	21	0
	Disapplication - by Force	34	1	0
	De Recorded	23	10	2

	Local Resolution - by PSD	27	0	0
	Live	15	6	1
	Withdrawn	10	7	1
	Not Upheld - by PSD	14	3	0
	Local Resolution - by LPB	10	0	0
	No case to answer	4	3	0
	Case to answer	2	3	0
	Special Requirements	0	4	0
	Not Upheld - by Division	2	0	0
	Not Resolved - moved to Schedule 3	2	0	0
	Withdrawn - by Force	0	1	0
	Complaint Allegation Total	1214	668	37
2021	The service provided was acceptable	533	351	10
	Resolved	469	261	11
	The service provided was not acceptable	125	104	
	No further action required	51	17	2
	Not determined if the service acceptable	46	39	
	Not Resolved - NFA	36	19	1
	De Recorded	8	2	2
	Live	20	27	
	Withdrawn	18	17	
	No case to answer	19	1	5
	Case to answer	6	1	1
	Not Resolved - moved to Schedule 3		2	
	Complaint Allegation Total	1331	841	32
2022	The service provided was acceptable	616	315	21
	Resolved	425	241	28
	The service provided was not acceptable	135	90	13
	No further action required	81	30	1
	Not determined if the service acceptable	58	31	4
	Not Resolved - NFA	57	30	3
	De Recorded	34	3	3
	Local Resolution - by PSD	1		
	Live	70	70	

	Withdrawn	31	7	
	No case to answer	6	5	
	Case to answer	1	2	
	Complaint Allegation Total	1515	824	73
2023	The service provided was acceptable	272	145	31
	Resolved	492	276	35
	The service provided was not acceptable	98	55	7
	No further action required	10	7	3
	Not determined if the service acceptable	24	21	1
	Not Resolved - NFA	91	34	10
	De Recorded	19	4	1
	Live	372	221	19
	Withdrawn	39	13	
	No case to answer		3	
	Case to answer	2		
	Complaint Allegation Total	1419	779	107

11-12. No information held. Records of officer postings are not categorised as Rural or Urban, but by Local Policing Area, however the LPAs are:

- Forest & Gloucester
- Cheltenham & Tewkesbury
- Cotswold & Stroud

13-14. No information held. Budgets are not categorised as Rural or Urban, but by Local Policing Area (as above)

15-16. No Information Held

17. Please see the below table:

Year	Total
2020	70858
2021	68889
2022	64532
2023	67843
Total	272,122

18. Please see Q6

19. Please see table below:

Year	Total
2020	29087
2021	30052
2022	27024
2023	27121
Total	113,284

- 20. Grade 1 – 6.19 mins
- 21. Grade 2 – 655.41 mins

If you are not satisfied with this response or any actions taken in dealing with your request, you have the right to ask that we review your case under our internal procedure. Please note that a request for an internal review must be made within 20 working days of the response to your original request.

If you decide to request that such a review is undertaken and following this process you are still unsatisfied, you then have the right to direct your complaint to the Information Commissioner for consideration.

The Information Commissioner can be contacted via the following means:

Website - <https://ico.org.uk/>

Call their helpline - 0303 123 1113

Email - casework@ico.org.uk

Post –

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

Yours sincerely,

Disclosure Officer
Gloucestershire Constabulary