



Your reference: N/A

Our reference: FOI_24_0376

E-mail: FOI

@gloucestershire.police.uk

Direct dial: 01452 754304

Postal Address: As above

Date: 02/07/2024

Dear

Gloucestershire Constabulary Freedom of Information request FOI_24_0376

On 04/04/2024 you sent an email constituting a request under the Freedom of Information Act asking the following:

I am writing to request information under the Freedom of Information Act regarding the maintenance systems and associated software used within the force.

Specifically, I would like to request the following information:

1. The name(s) of the software used for maintenance management systems (Typically known as CMMS, EAM, Asset Management, Facilities Management) within the force.
2. The number of users licensed to use the maintenance management system software.
3. The annual cost associated with the maintenance management system software.
4. The individual or department responsible for managing and overseeing the maintenance management system software.
5. The expiration date of the current contract(s) for the maintenance management system software.

Additionally, I would also like to request information regarding the following:

1. The software used to manage the allocation of equipment within the force.
2. The software used for maintaining buildings, vehicles, PPE, firearms etc.
3. The software used for registering accidents or damages within all equipment or assets owned or leased within the force.
4. How failures of equipment, machinery, vehicles, and supplies are logged within the force.

5. Name of software used to ensure equipment, machinery and any other items are fit for use for example periodic testing and calibration, for example fire extinguishers, PPE & vehicles.

I understand that you are obligated to respond to this request within the timeframe specified by the Freedom of Information Act. If there are any fees associated with processing this request, please inform me in advance.

Your request has been numbered for ease for answering.

Under the Freedom of Information Act 2000 s1, I can confirm that Gloucestershire Constabulary holds some relevant information.

Following receipt of your request, I can confirm that your request has been sent to the relevant department, who have confirmed the following:

1. Oakleaf Maintenance Manager
2. Approximately 10
3. £3,700 per annum
4. Estates and Support Services
5. 31/10/2024

Additionally:

In a consolidated response

1. 3i, and Excel spreadsheets
2. IQVision BMS, Civica Tranman, JML Chronical, 3i
3. Excel are utilised for registering accidents and damages
4. excel spreadsheets and Outlook Folders
5. 3i, spreadsheets and outlook folders, Tranman

Please accept my apologies for any delay, however the data provided, appears to answer all of your questions, and as a result, this a full response to you.

If you are not satisfied with this response or any actions taken in dealing with your request, you have the right to ask that we review your case under our internal procedure. Please note that a request for an internal review must be made within 20 working days of the response to your original request.

If you decide to request that such a review is undertaken and following this process you are still unsatisfied, you then have the right to direct your complaint to the Information Commissioner for consideration.

The Information Commissioner can be contacted via the following means:

Website - <https://ico.org.uk/>

Call their helpline - 0303 123 1113

Email - casework@ico.org.uk

Post –

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

Yours sincerely,

Disclosure Officer
Gloucestershire Constabulary