



Your reference:

Our reference: FOI_24_0315

E-mail: FOI

@gloucestershire.police.uk

Direct dial: 01452 754304

Postal Address: As above

Date: 27/03/2024

Dear

Gloucestershire Constabulary Freedom of Information request FOI_24_0315

On 14/03/2024 you sent an email constituting a request under the Freedom of Information Act asking the following:

I am writing in respect of your current finance / ERP solution. Could you kindly help me out with the below information please?

1. What ERP (Enterprise Resource Management) or Finance system is currently used at [Solihull Metropolitan Borough Council]?

2. When does your contract expire?

3. Do you have any planned upgrades of the software? If so, when?

4. Are you planning to go to market for a replacement ERP/ Finance system?

If so, when?

5. Who is the person responsible for your ERP / Finance system? Please provide full name, title and contact information if possible

6. What is the annual contract value of the software?

Under the Freedom of Information Act 2000 s1, I can confirm that Gloucestershire Constabulary holds some relevant information.

1. Civica Financials
2. 30th September 2027
3. Software updates run periodically

4. Standard procurement activity will be undertaken at the end of the current contract period.
5. Alix Garfath-Cox - Head of Finance

The ACPO minimum standards for all police force publication schemes is that we must provide a non-emergency number and an e-mail address for general enquiries. This is the main switchboard number and an e-mail address. This fully satisfies the terms of the request as you are able to contact everyone via these details:

Non-emergency telephone number within the county is 101, outside is 01452 728199
Contact centre email address: force.controlroom@gloucestershire.police.uk

6. £56,945

If you are not satisfied with this response or any actions taken in dealing with your request, you have the right to ask that we review your case under our internal procedure. Please note that a request for an internal review must be made within 20 working days of the response to your original request.

If you decide to request that such a review is undertaken and following this process you are still unsatisfied, you then have the right to direct your complaint to the Information Commissioner for consideration.

The Information Commissioner can be contacted via the following means:

Website - <https://ico.org.uk/>

Call their helpline - 0303 123 1113

Email - casework@ico.org.uk

Post –

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

Yours sincerely,

Disclosure Officer
Gloucestershire Constabulary