



Your reference: n/a

Our reference: FOI_24_0256

E-mail: FOI

@gloucestershire.police.uk

Direct dial: 01452 754304

Postal Address: As above

Date: 11/06/2024

Dear

Gloucestershire Constabulary Freedom of Information request FOI_24_0256

On 28/02/2024 you sent an email constituting a request under the Freedom of Information Act asking the following:

- 1) Please advise what systems (including date of implementation) you use for the following services:

	Name of system	Date of system implementation
Finance		
Payroll		
Human Capital Management (HCM)		
Duty Management System (DMS)		

- 2) How much is spent on the systems per annum (i.e. the financial year 6 April – 5 April)?

	2022/2023	2023/2024
Finance		
Payroll		
Human Capital Management (HCM)		
Duty Management System (DMS)		

- 3) Please advise if the management of these IT systems are outsourced to third parties, and if so, when does the contract end?

	Outsourced or managed in-house?	If outsourced, name of organisation outsourced to	Contract end date
Finance			
Payroll			
Human Capital Management (HCM)			
Duty Management System (DMS)			

You clarified on the 04/03/2024 that you did mean duty management system on all three tables. I have therefore changed this on the last table.

Under the Freedom of Information Act 2000 s1, I can confirm that Gloucestershire Constabulary holds some relevant information.

- 1) Please advise what systems (including date of implementation) you use for the following services:

	Name of system	Date of system implementation
Finance	Civica Financials	September 2020
Payroll	Outsourced – n/a	Outsourced – n/a
Human Capital Management (HCM)	Unit4	June 2023
Duty Management System (DMS)	DMS	2009

- 2) How much is spent on the systems per annum (i.e. the financial year 6 April – 5 April)?

System		2022/2023	2023/2024
Finance	Civica Financials	£57,735	£62,265
Payroll	N/A	Outsourced - N/A	Outsourced - N/A
Human Capital Management (HCM)	Unit4	£217,221	£219,492
Duty Management System (DMS)	DMS	£34,050	£43,942

- 3) Please advise if the management of these IT systems are outsourced to third parties, and if so, when does the contract end?

	Outsourced or managed in-house?	If outsourced, name of organisation outsourced to	Contract end date
Finance	In-house		19/09/2025
Payroll	Outsourced	Other public body	N/a
Human Capital Management (HCM)	In-house		2027
Duty Management System (DMS)	In-house		31/03/2025

If you are not satisfied with this response or any actions taken in dealing with your request, you have the right to ask that we review your case under our internal procedure. Please note that a request for an internal review must be made within 20 working days of the response to your original request.

If you decide to request that such a review is undertaken and following this process you are still unsatisfied, you then have the right to direct your complaint to the Information Commissioner for consideration.

The Information Commissioner can be contacted via the following means:

Website - <https://ico.org.uk/>

Call their helpline - 0303 123 1113

Email - casework@ico.org.uk

Post –

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

Yours sincerely,

Disclosure Officer
Gloucestershire Constabulary