



Your reference: N/A

Our reference: FOI_24_0202

E-mail: FOI

@gloucestershire.police.uk

Direct dial: 01452 754304

Postal Address: As above

Date: 12/03/2024

Dear

Gloucestershire Constabulary Freedom of Information request FOI_24_0202

On 13/02/2024 you sent an email constituting a request under the Freedom of Information Act asking the following:

I am writing to make a request under the Freedom of Information Act.

Please could you provide me with the following information, in Excel or similar spreadsheet form if possible:

The average time (in hours:minutes:second) it takes for an officer to arrive on the scene of reported anti-social behaviour incidents in your force for the following calendar years: 2023, 2022 and 2021.

Under the Freedom of Information Act 2000 s1, I can confirm that Gloucestershire Constabulary holds some relevant information.

Police Forces in the United Kingdom are routinely required to provide statistics to government bodies and the recording criteria is set nationally. However, the systems used for recording these figures are not generic, nor are the procedures used locally in capturing the data. It should be noted that for these reasons the figures given relate to information from the specific recording system of Gloucestershire Constabulary and should not be used for comparison purposes with any other response you receive.

Please note that our systems are designed to record information for policing purposes and the investigation of crime and not to extract statistical information. Accordingly whilst we endeavour to extract relevant data within the time limits of the Act, any data supplied is subject to these limitations.

Following receipt of your request, I can confirm that a search of the incident recording system has been conducted for all records which have been closed as Anti-Social Behaviour (ASB) between 01/01/2021 – 31/12/2023. A review has been conducted to

review for when the incident was first confirmed to the time where the first resource arrived. The results are as follows:

Year	Response Time by Grade (Mins)			
	1	2	3	4
2021	13.4	396.3	739.2	169.4
2022	17.1	860.8	1196.3	88.0
2023	14.7	432.5	582.1	75.4

If you are not satisfied with this response or any actions taken in dealing with your request, you have the right to ask that we review your case under our internal procedure. Please note that a request for an internal review must be made within 20 working days of the response to your original request.

If you decide to request that such a review is undertaken and following this process you are still unsatisfied, you then have the right to direct your complaint to the Information Commissioner for consideration.

The Information Commissioner can be contacted via the following means:

Website - <https://ico.org.uk/>

Call their helpline - 0303 123 1113

Email - casework@ico.org.uk

Post –

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

Yours sincerely,

Disclosure Officer
Gloucestershire Constabulary