



Your reference: n/a
Our reference: FOI_24_0185
E-mail: FOI
@gloucestershire.police.uk
Direct dial: 01452 754304
Postal Address: As above
Date: 08/03/2024

Dear

Gloucestershire Constabulary Freedom of Information request 2023.0185

On 12/02/2024 you sent an email constituting a request under the Freedom of Information Act asking the following:

This is a request for information under the Freedom of Information Act 2000. I would like to request the following information:

Please provide the following information, from 2015 to the present day. Please provide monthly data on:

1. The number of domestic abuse cases that were referred to domestic abuse support services. Please provide this as both a raw number and percentage of cases.
2. Which support service the cases were referred to.
3. The instructions given to officers regarding how to make referrals to domestic abuse support services.
 - o Please include any materials such as flyers or digital materials provided to officers as guidance on referrals.
 - o If you are able, please provide information on how officers access guidance and instructions on making referrals, for example whether it is provided during training or officers need to seek it out themselves.

Under the Freedom of Information Act 2000 s1, I can confirm that Gloucestershire Constabulary holds some relevant information.

Unfortunately, it's not possible to electronically search for the information you have requested.

There is no central register of whether a domestic abuse case was referred to a domestic abuse support service. As such, in order to ascertain this information, a manual review of all DA tagged crimes would need to be conducted. Given that this would involve manually

reviewing thousands of records, this would clearly take far longer than the 18 hours prescribed by Section 12 of the Freedom of Information Act.

Please see below for suggestions on how you may be able to refine your request to come within the cost constraints of Section 12 of the Act.

Section 17(5) of the Freedom of Information Act 2000 requires Gloucestershire Constabulary, when refusing to provide information (because the information is exempt) to provide you the applicant with a notice which: (a) states the fact, (b) specifies the exemption in question and (c) states (if not otherwise apparent) why the exemption applies.

In relation to your request Section 12 applies.

Section 12(1) – Fee Regulations states:

Section 1(1) of the Act does not oblige a public authority to comply with a request for information if the authority estimates that the cost of complying with the request would exceed the appropriate limit. (As detailed in the Data Protection and Freedom of Information Fees Regulations of 2004)

The appropriate limit at the moment is £450 calculated at an hourly rate of £25 per hour for all staff time incurred in:

- i. Determining whether information is held
- ii. Locating it
- iii. Retrieving it
- iv. Extracting the information to be disclosed from the other information.

In accordance with the Act, this letter represents a Refusal Notice for your request.

Under Section 16, duty to assist, I can confirm that it's possible to retrieve information for questions 3. If this information would still be useful, please submit a new FOI request to foi@gloucestershire.police.uk

If you are not satisfied with this response or any actions taken in dealing with your request, you have the right to ask that we review your case under our internal procedure. Please note that a request for an internal review must be made within 20 working days of the response to your original request.

If you decide to request that such a review is undertaken and following this process you are still unsatisfied, you then have the right to direct your complaint to the Information Commissioner for consideration.

The Information Commissioner can be contacted via the following means:

Website - <https://ico.org.uk/>

Call their helpline - 0303 123 1113

Email - casework@ico.org.uk

Post –

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

Yours sincerely,

Disclosure Officer
Gloucestershire Constabulary