



Your reference: n/a

Our reference: FOI_24_0173

E-mail: FOI

@gloucestershire.police.uk

Direct dial: 01452 754304

Postal Address: As above

Date: 06/03/2024

Dear

Gloucestershire Constabulary Freedom of Information request FOI_24_0173

On 09/02/2024 you sent an email constituting a request under the Freedom of Information Act asking the following:

The number of people who have reported being a victim of phishing scams for the years 2019,2020,2021,2022 and 2023.

How many of these reports how many are related to phishing scam links pretending to be "Royal Mail"? Of these cases can I have a breakdown of the outcome and/or current stage of investigation?

Under the Freedom of Information Act 2000 s1, I can confirm that Gloucestershire Constabulary holds some relevant information.

Police Forces in the United Kingdom are routinely required to provide statistics to government bodies and the recording criteria is set nationally. However, the systems used for recording these figures are not generic, nor are the procedures used locally in capturing the data. It should be noted that for these reasons the figures given relate to information from the specific recording system of Gloucestershire Constabulary and should not be used for comparison purposes with any other response you receive.

Please note that our systems are designed to record information for policing purposes and the investigation of crime and not to extract statistical information. Accordingly whilst we endeavour to extract relevant data within the time limits of the Act, any data supplied is subject to these limitations.

I can confirm that a search has been conducted of crimes recorded from 01/01/2019 to 31/12/2023 whereby the offence recorded was Fraud and the term 'phishing' was included in the MO of the crime.

The results are as follows:

Year	No. of crimes
2019	4
2020	11
2021	0
2022	0
2023	0

A manual review of the MOs of these crime has been conducted and none appeared to include the term 'Royal Mail'.

If you are not satisfied with this response or any actions taken in dealing with your request, you have the right to ask that we review your case under our internal procedure. Please note that a request for an internal review must be made within 20 working days of the response to your original request.

If you decide to request that such a review is undertaken and following this process you are still unsatisfied, you then have the right to direct your complaint to the Information Commissioner for consideration.

The Information Commissioner can be contacted via the following means:

Website - <https://ico.org.uk/>

Call their helpline - 0303 123 1113

Email - casework@ico.org.uk

Post –

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

Yours sincerely,

Disclosure Officer
Gloucestershire Constabulary