



Your reference: N/A

Our reference: FOI_2024_0086

E-mail: FOI
@gloucestershire.police.uk

Direct dial: 01452 754304

Postal Address: As above

Date: 15/02/2024

Dear

Gloucestershire Constabulary Freedom of Information request FOI_2024_0086

On 18/01/2024 you sent an email constituting a request under the Freedom of Information Act asking the following:

I am researching the use of Computer Aided Facilities Management (CAFM) and/or Integrated Workplace Management System (IWMS) in the public sector. Under the Freedom of Information Act (FOI) I would welcome a response to the following questions:

1. Which CAFM/IWMS systems are used in the organisation?
2. When did this contract start and when does it end?
3. What are the organisations plans at the end of contract?
4. What are the contract values?
5. Who is the senior operational contact responsible for this contract?
6. Which of the following functionalities does the organisation use? Can you also indicate if these are incorporated within the software system? please elaborate.
 - 6a. Planned & Reactive Maintenance
 - 6b. Asset Management
 - 6c. Property Management
 - 6d. Lease Agreements
 - 6e. Health & Safety
 - 6f. Project Management
 - 6g. Condition Surveys
7. Are there any limitations with the software system used? please elaborate.
8. Are there any upcoming plans for the adoption of new technologies or solutions? please elaborate.

Under the Freedom of Information Act 2000 s1, I can confirm that Gloucestershire Constabulary holds some relevant information.

Following receipt of your request, I can confirm that your request has been sent to the relevant department who has provided the following:

1. 3i
2. its web base system and is annual
3. at this stage plan to renew
4. £8,000
5. Head of estates and support services
- 6a. used and yes
- 6b. used and yes
- 6c. used and yes
- 6d. no
- 6e. no
- 6f. partially
- 6g. partially
7. this is web based and sufficient for the funding available but could be more expansive
8. not at this stage due to funding

If you are not satisfied with this response or any actions taken in dealing with your request, you have the right to ask that we review your case under our internal procedure. Please note that a request for an internal review must be made within 20 working days of the response to your original request.

If you decide to request that such a review is undertaken and following this process you are still unsatisfied, you then have the right to direct your complaint to the Information Commissioner for consideration.

The Information Commissioner can be contacted via the following means:

Website - <https://ico.org.uk/>

Call their helpline - 0303 123 1113

Email - casework@ico.org.uk

Post –

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

Yours sincerely,

Disclosure Officer
Gloucestershire Constabulary