



Your reference: N/A

Our reference: FOI_2024_0038

E-mail: FOI

@gloucestershire.police.uk

Direct dial: 01452 754304

Postal Address: As above

Date: 06/02/2024

Dear

Gloucestershire Constabulary Freedom of Information request FOI_2024_0038

On 09/01/2024 you sent an email constituting a request under the Freedom of Information Act asking the following:

This is a request for information under the Freedom of Information Act. I am requesting information about Subject Access Requests, where individuals have the right to access their personal information:

<https://gbr01.safelinks.protection.outlook.com/?url=https%3A%2F%2Fico.org.uk%2Ffor-the-public%2Fyour-r&data=05%7C02%7CFreedom.Information%40gloucestershire.police.uk%7Cf8d395b35b4f496a4cec08dc1137ff21%7Cd4936c562d8640769ba6ea6bfd965203%7C0%7C0%7C638404179406320119%7CUnknown%7CTWFPbGZsb3d8eyJWljojMC4wLjAwMDAiLCJQIjojV2luMzliLCJBTil6lk1haWwiLCJXVCi6Mn0%3D%7C3000%7C%7C%7C&sdata=h%2FLifXDbf%2B9EeBi6LhIEu8RXJxHQy9yN%2Bia2KkfV%2BAo%3D&reserved=0..>

For the avoidance of doubt, "subject access request" includes a request made by or on behalf of a data subject under Article 15 of the UK GDPR, under section 45 of the Data Protection Act 2018 (in respect of law enforcement processing) or under section 94 of the Data Protection Act 2018 (in respect of intelligence services processing).

Please note that this request comes in three parts. I would like to request the following information:

- (1) For the year 2021 (1st January 2021 to 31st December 2021), please state how many Subject Access Requests were received by this police force. Please also provide the following breakdown:
 - (a) How many Subject Access Requests received in 2021 were responded to within one calendar month?
 - (b) How many Subject Access Requests received in 2021 were responded to after one month but with an extension permitted under Article 12(3) of the UK GDPR?

(c) How many Subject Access Requests received in 2021 were responded to after the one calendar month deadline but without an extension permitted under Article 12(3) of the UK GDPR?

(d) Out of those Subject Access Requests received in 2021 that were responded to beyond the one calendar month deadline, how many were answered (i) after three calendar months (ii) after six calendar months

(2) For the year 2022 (1st January 2022 to 31st December 2022), please state how many Subject Access Requests were received by this police force. Please also provide the following breakdown:

(a) How many Subject Access Requests received in 2022 were responded to within one calendar month?

(b) How many Subject Access Requests received in 2022 were responded to after one month but with an extension permitted under Article 12(3) of the UK GDPR

(c) How many Subject Access Requests received in 2022 were responded to after the one calendar month deadline but without an extension permitted under Article 12(3) of the UK GDPR?

(d) Out of those Subject Access Requests received in 2022 that were responded to beyond the one calendar month deadline, how many were answered (i) after three calendar months (ii) after six calendar months

(3) For the year 2023 (1st January 2023 to 31st December 2023), please state how many Subject Access Requests were received by this police force. Please also provide the following breakdown:

(a) How many Subject Access Requests received in 2023 were responded to within one calendar month?

(b) How many Subject Access Requests received in 2023 were responded to after one month but with an extension permitted under Article 12(3) of the UK GDPR

(c) How many Subject Access Requests received in 2023 were responded to after the one calendar month deadline but without an extension permitted under Article 12(3) of the UK GDPR?

(d) Out of those Subject Access Requests received in 2023 that were responded to beyond the one calendar month deadline, how many were answered (i) after three calendar months (ii) after six calendar months

Under the Freedom of Information Act 2000 s1, I can confirm that Gloucestershire Constabulary holds some relevant information.

Following receipt of your request, I can confirm that your request have been sent to the relevant department who has confirmed the following:

In a consolidated response:

Question	2021	2022	2023
1. No. requests rec'd	276	300	385
2. Number that were compliant	191	225	302
3. No. responded to more than 1 month but extension applied	0	1	2
4. No. responded to more than 1 month but no extension applied	84	71	48

5. No. responded to (without an extension) after	3 months	35	21	16
and after	6 months	49	50	32

For future reference subject access response times are published quarterly on the Constabulary website the latest figures are here: [230801 sar stats july 2023.pdf \(gloucestershire.police.uk\)](#)

Although a complete data set for 2023 will be published shortly, we have provided the specific answer to your FOI request for correlation between 2021, 2022 & 2023

If you are not satisfied with this response or any actions taken in dealing with your request, you have the right to ask that we review your case under our internal procedure. Please note that a request for an internal review must be made within 20 working days of the response to your original request.

If you decide to request that such a review is undertaken and following this process you are still unsatisfied, you then have the right to direct your complaint to the Information Commissioner for consideration.

The Information Commissioner can be contacted via the following means:

Website - <https://ico.org.uk/>

Call their helpline - 0303 123 1113

Email - casework@ico.org.uk

Post –

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

Yours sincerely,

Disclosure Officer
Gloucestershire Constabulary