



Your reference:

Our reference: FOI_2023.1223

E-mail: FOI

@gloucestershire.police.uk

Direct dial: 01452 754304

Postal Address: As above

Date: 24/01/2024

Dear

Gloucestershire Constabulary Freedom of Information request 2023.1223

On 27/12/2023 you sent an email constituting a request under the Freedom of Information Act asking the following:

Under the Freedom of Information Act I would like to request the following information:

The average time in hours and or days in which your police force has provided information under Operation Encompass protocols of a domestic violence incident to relevant local schools after officers have attended the incident in:

- a) 2019
- b) 2022
- c) 2023 so far

If the average response time is not available, please supply the data that shows the length of time between each incident and sharing the information with relevant schools over the past 12 months'?

If you have a backlog of domestic violence incident information that is due to be shared with local relevant schools under Operation Encompass? If so how long is the estimated delay in hours and or weeks and or months?

Under the Freedom of Information Act 2000 s1, I can confirm that Gloucestershire Constabulary may hold some relevant information.

Following receipt of your request, enquiries were made with the area of the organisation most likely to hold the information you have requested, and whilst this may be held by the Constabulary, it is not recorded statistically, and is not held in a format that would allow extraction with the permitted time constraints. To provide a definitive response, a manual review and cross referencing of relevant records would be required. It has been estimated that this would far exceed the hours prescribed by the Freedom of Information Act,

therefore Section 12 is applicable. This section does not oblige a public authority to comply with a request for information if the authority estimated that the cost of complying with the request would exceed the appropriate limit of 18 hours, equating to £450.00.

You should consider this to be a refusal notice under Section 17 of the Act for this part of your request.

When applying Section 12 exemption our duty to assist under Section 16 of the Act would normally entail that we contact you to determine whether it is possible to refine the scope of your request to bring it within the cost limits. However, from the information we have outlined above I see no reasonable way in which we can do so.

Outside of the Act, I can confirm that I have been advised that you may be able to obtain some relevant information via the Op Encompass website -

<https://www.operationencompass.org/>

Section 17(5) of the Freedom of Information Act 2000 requires Gloucestershire Constabulary, when refusing to provide information (because the information is exempt) to provide you the applicant with a notice which: (a) states the fact, (b) specifies the exemption in question and (c) states (if not otherwise apparent) why the exemption applies.

In relation to your request Section 12 applies.

Section 12(1)– Fee Regulations states:

Section 1(1) of the Act does not oblige a public authority to comply with a request for information if the authority estimates that the cost of complying with the request would exceed the appropriate limit. (As detailed in the Data Protection and Freedom of Information Fees Regulations of 2004)

The appropriate limit at the moment is £450 calculated at an hourly rate of £25 per hour for all staff time incurred in:

- i. Determining whether information is held
- ii. Locating it
- iii. Retrieving it
- iv. Extracting the information to be disclosed from the other information.

In accordance with the Act, this letter represents a Refusal Notice for your request.

If you are not satisfied with this response or any actions taken in dealing with your request, you have the right to ask that we review your case under our internal procedure. Please note that a request for an internal review must be made within 20 working days of the response to your original request.

If you decide to request that such a review is undertaken and following this process you are still unsatisfied, you then have the right to direct your complaint to the Information Commissioner for consideration.

The Information Commissioner can be contacted via the following means:

Website - <https://ico.org.uk/>

Call their helpline - 0303 123 1113

Email - casework@ico.org.uk

Post –

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

Yours sincerely,

Disclosure Officer
Gloucestershire Constabulary