



Your reference: N/A

Our reference: FOI_2023.1154

E-mail: FOI

@gloucestershire.police.uk

Direct dial: 01452 754304

Postal Address: As above

Date: 22/12/2023

Dear

Gloucestershire Constabulary Freedom of Information request 2023.1154

On 28/11/2023 you sent an email constituting a request under the Freedom of Information Act asking the following:

Under the Freedom of Information Act, I would like to request the following information:

Does your police force use the CONNECT system?

If your Police Force uses the CONNECT system please answer the following questions:

- How much did it cost to install?
- Please provide a breakdown of month to month costs from installation until the most recent month for which you have statistics.
- What is the total amount of time it has been offline since it was installed?
- Please provide a breakdown of planned and unplanned outages of the system since installation.

Under the Freedom of Information Act 2000 s1, I can confirm that Gloucestershire Constabulary does not hold any relevant information.

Following receipt of your request, enquiries have been made with the relevant departments and they have confirmed that we do not use the CONNECT System.

If you are not satisfied with this response or any actions taken in dealing with your request, you have the right to ask that we review your case under our internal procedure. Please note that a request for an internal review must be made within 20 working days of the response to your original request.

If you decide to request that such a review is undertaken and following this process you are still unsatisfied, you then have the right to direct your complaint to the Information

Commissioner for consideration.

The Information Commissioner can be contacted via the following means:

Website - <https://ico.org.uk/>

Call their helpline - 0303 123 1113

Email - casework@ico.org.uk

Post –

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

Yours sincerely,

Disclosure Officer
Gloucestershire Constabulary