



Your reference:

Our reference: FOI_23_997

E-mail: FOI

@gloucestershire.police.uk

Direct dial: 01452 754304

Postal Address: As above

Date: 06/11/2023

Dear

Gloucestershire Constabulary Freedom of Information request 2023.997

On 11/10/2023 you sent an email constituting a request under the Freedom of Information Act asking the following:

Please could you provide me with the following information, in Excel or similar spreadsheet form if possible:

The average time (in hours:minutes:second) it takes for police to arrive on the scene of domestic burglary incidents in your force for the following financial years: 2022/23, 2021/22 and 2020/21.

Under the Freedom of Information Act 2000 s1, I can confirm that Gloucestershire Constabulary holds some relevant information.

A search has been conducted to identify all incidents recorded between 01/04/2020 and 31/03/2023 where the offence recorded is Burglary Dwelling. A filter was then applied to the results to identify those where a resource attended. Please see the table below for the average response time (hh:mm:ss) per financial year, broken down by the grade.

Financial Year	Grade 1	Grade 2	Grade 3
2020/2021	00:12:01	06:54:48	19:36:59
2021/2022	00:17:07	11:42:15	10:43:07
2022/2023	00:12:30	13:48:11	29:20:15

If you are not satisfied with this response or any actions taken in dealing with your request, you have the right to ask that we review your case under our internal procedure. Please note that a request for an internal review must be made within 20 working days of the response to your original request.

If you decide to request that such a review is undertaken and following this process you are still unsatisfied, you then have the right to direct your complaint to the Information Commissioner for consideration.

The Information Commissioner can be contacted via the following means:

Website - <https://ico.org.uk/>

Call their helpline - 0303 123 1113

Email - casework@ico.org.uk

Post –

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

Yours sincerely,

Disclosure Officer
Gloucestershire Constabulary