



Your reference:

Our reference: FOI_2023_0759

E-mail: FOI

@gloucestershire.police.uk

Direct dial: 01452 754304

Postal Address: As above

Date: 18/08/2023

Dear

Gloucestershire Constabulary Freedom of Information request 2023.0759

On 26/07/2023 you sent an email constituting a request under the Freedom of Information Act asking the following:

Under the Freedom of Information Act I am kindly requesting the following information:

'in 2020 (full year), 2021(full year), 2022 (full year) and 2023 (to March):

(a) how many incidents at a Co-op* store have been reported to the Gloucestershire Police?;

(b) how many times have the Gloucestershire Police attended in person to an incident reported to them at a Co-op* store?; and

(c) how many people have been charged to court having committed an offence at a Co-op* store?

* Co-op, Coop, Co-op Group, Co-operative, Co-operative Group'

Under the Freedom of Information Act 2000 s1, I can confirm that Gloucestershire Constabulary holds some relevant information.

Unfortunately, it is not possible to electronically retrieve the information requested of how many times have Gloucestershire Constabulary attended in person to an incident at a Co-op Store from the dates 01/01/2020 – 26/07/2023. In order to identify and retrieve the requested information a manual review of 5733 incidents would be required, this would take far longer than the 18 hours prescribed by section 12 of the Freedom of Information Act.

Please see below for suggestions on how you may be able to refine your request to come within the cost constraints of Section 12 of the Act.

Section 17(5) of the Freedom of Information Act 2000 requires Gloucestershire Constabulary, when refusing to provide information (because the information is exempt) to provide you the applicant with a notice which: (a) states the fact, (b) specifies the exemption in question and (c) states (if not otherwise apparent) why the exemption applies.

In relation to your request Section 12 applies.

Section 12(1) – Fee Regulations states:

Section 1(1) of the Act does not oblige a public authority to comply with a request for information if the authority estimates that the cost of complying with the request would exceed the appropriate limit. (As detailed in the Data Protection and Freedom of Information Fees Regulations of 2004)

The appropriate limit at the moment is £450 calculated at an hourly rate of £25 per hour for all staff time incurred in:

- i. Determining whether information is held
- ii. Locating it
- iii. Retrieving it
- iv. Extracting the information to be disclosed from the other information.

In accordance with the Act, this letter represents a Refusal Notice for your request.

Under Section 16, duty to assist, please see below on the difference between incidents and crime records, and a way you can refine your search for the information you have requested:

When an individual contacts the police and it's deemed to be a police matter, an incident will be created on the Incident Recording System. If that incident is deemed to fall within the Home Office Counting Rules for Recorded Crime, a crime will be recorded on the Crime Recording System.

When an individual contacts the police and it's deemed to be a police matter, an incident will be created on the Incident Recording System. Please note that the word "incident" in Gloucestershire Constabulary's terminology refers to a type of record, not the event as a whole. If an offence is being reported (rather than a missing person for example) the "incident" will be assessed to determine if the offence falls within the Home Office Counting Rules for Recorded Crime. If that incident is deemed to fall within the counting rules, a "crime" will be recorded on the Crime Recording System.

A search of the Crime Recording System can be conducted for all substantiated crimes committed in the location of 'Co-op, Coop, Co-op Group, Co-operative, Co-operative Group' within the date range requested.
This search can include the police outcomes.

If this would still assist, please submit a new FOI request to foi@gloucestershire.police.uk.

If you are not satisfied with this response or any actions taken in dealing with your request, you have the right to ask that we review your case under our internal procedure. Please

note that a request for an internal review must be made within 20 working days of the response to your original request.

If you decide to request that such a review is undertaken and following this process you are still unsatisfied, you then have the right to direct your complaint to the Information Commissioner for consideration.

The Information Commissioner can be contacted via the following means:

Website - <https://ico.org.uk/>

Call their helpline - 0303 123 1113

Email - casework@ico.org.uk

Post –

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

Yours sincerely,

Disclosure Officer
Gloucestershire Constabulary