



Your reference: n/a
Our reference: FOI_23_0722
E-mail: FOI
@gloucestershire.police.uk
Direct dial: 01452 754304
Postal Address: As above
Date: 08/08/2023

Dear

Gloucestershire Constabulary Freedom of Information request 2023.0722

On 12/07/2023 you sent an email constituting a request under the Freedom of Information Act asking the following:

The average police response time to attend 999 calls categorised as grade 2 emergencies, for each of the last three financial years (2022/23, 2021/22, 2020/21), broken down by local authority.

Under the Freedom of Information Act 2000 s1, I can confirm that Gloucestershire Constabulary holds some relevant information.

Please see the below information relating to average response times for Grade 2 Incidents, per Local Policing Area (LPA):

	2020-2021	2021-2022	2022-2023
All LPA	335.43	815.09	1005.44
Cheltenham	241.65	737.82	785.34
Cotswold	163.11	300.23	490.66
Forest	375.44	702.88	1075.72
Gloucester	457.90	1414.61	1434.73
Stroud	257.24	462.61	808.77
Tewkesbury	372.89	570.92	951.47

If you are not satisfied with this response or any actions taken in dealing with your request, you have the right to ask that we review your case under our internal procedure. Please note that a request for an internal review must be made within 20 working days of the response to your original request.

If you decide to request that such a review is undertaken and following this process you are still unsatisfied, you then have the right to direct your complaint to the Information Commissioner for consideration.

The Information Commissioner can be contacted via the following means:

Website - <https://ico.org.uk/>

Call their helpline - 0303 123 1113

Email - casework@ico.org.uk

Post –

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

Yours sincerely,

Disclosure Officer
Gloucestershire Constabulary