



Your reference: n/a
Our reference: FOI_23_0703
E-mail: FOI
@gloucestershire.police.uk
Direct dial: 01452 754304
Postal Address: As above
Date: 02/08/2023

Dear

Gloucestershire Constabulary Freedom of Information request 2023.0703

On 07/07/2023 you sent an email constituting a request under the Freedom of Information Act asking the following:

As per my records, Boxxe contract has expired. I would like to know whether this contract is still valid or replaced by any other supplier.

If all the information besides the contract dates are the same, I am happy to just receive an update on the contract dates

Below highlighted original FOI request for your reference only: (FOI_22_0897)

This is a request for information that relates to the organisation's contracts around ICT contract(s) for Server Hardware Maintenance, Server Virtualisation Licenses and Maintenance and Storage Area Network (SAN) Maintenance/Support, which may include:

- Server Hardware Maintenance- contracts relating to the support and maintenance of the organisation's physical servers.
- Virtualisation Maintenance/Support/ Licensing (VMware, Solaris, Unix, Linux, Windows Server)
- Storage Area Network Maintenance/Support (EMC, NetApp etc)

For each of the types of contract described above, please can you provide me with the following data. If there is more than one contract please split the information for each separate supplier this includes annual spend

1. Contract Title: Please provide me with the contract title.
2. Type of Contracts (ABOVE): Please can you provide me with one or more contract types the contract relates to: Server Hardware, Virtualisation, SAN (Storage Area Network)
3. Existing/Current Supplier: Please provide me with the supplier name for each contract.

4. Brand: Please state the brand of hardware or software
5. Operating System / Software (Platform): (Windows, Linux, Unix, Vsphere, AIX, Solaris etc.) Please state the operating system used by the organisation.
6. Annual Average Spend: Please provide me with the most recent annual spend for this contract?
7. Contract Duration: (Please can you also include notes if the contract includes any contract Extension periods.)
8. Contract Expiry Date: Please can you provide me with the date of when the contract expires.
9. Contract Review Date: (An approximate date of when the organisation is planning to review this particular contract.)
10. Purchase of Servers: Could you please provide me with the month and year in which most/bulk of servers were purchased.
11. Number of Physical Server: Please can you provide me with the number of physical servers.
12. Number of Virtual Servers: Please can you provide me with the number of Virtual servers
13. Brief Contract Description: I require a brief description of the service provided under this contract. Please do not just put maintenance. I need at least a sentence.
14. Contract Owner: (The person from within the organisation that is responsible for reviewing and renewing this particular contract. Please include their full name, job title, direct contact number and direct email address.)

Under the Freedom of Information Act 2000 s1, I can confirm that Gloucestershire Constabulary holds some relevant information.

Please see the attached document.

If you are not satisfied with this response or any actions taken in dealing with your request, you have the right to ask that we review your case under our internal procedure. Please note that a request for an internal review must be made within 20 working days of the response to your original request.

If you decide to request that such a review is undertaken and following this process you are still unsatisfied, you then have the right to direct your complaint to the Information Commissioner for consideration.

The Information Commissioner can be contacted via the following means:

Website - <https://ico.org.uk/>

Call their helpline - 0303 123 1113

Email - casework@ico.org.uk

Post –

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

Yours sincerely,

Disclosure Officer
Gloucestershire Constabulary

FOI Request – 2023.0703 – Gloucestershire Constabulary

Infrastructure Services FOI Request on Server and Storage:

1. Contract Title: Please provide me with the contract title. Cisco UCS
2. Type of Contracts (ABOVE): Please can you provide me with one or more contract types the contract relates to: Server Hardware, Virtualisation, SAN (Storage Area Network) Server Hardware
3. Existing/Current Supplier: Please provide me with the supplier name for each contract. Procured through Boxee, support with Cisco directly (Smartnet)
4. Brand: Please state the brand of hardware or software - Cisco
5. Operating System / Software (Platform): (Windows, Linux, Unix, Vsphere, AIX, Solaris etc.) Please state the operating system used by the organisation. N/A
6. Annual Average Spend: Please provide me with the most recent annual spend for this contract? The second year support was included
7. Contract Duration: (Please can you also include notes if the contract includes any contract Extension periods.) Updated - two years now
8. Contract Expiry Date: Please can you provide me with the date of when the contract expires. Contract now expires on 19/07/24
9. Contract Review Date: (An approximate date of when the organisation is planning to review this particular contract.) 22/04/24
10. Purchase of Servers: Could you please provide me with the month and year in which most/bulk of servers were purchased. December 2022
11. Number of Physical Server: Please can you provide me with the number of physical servers. 30 blade servers
12. Number of Virtual Servers: Please can you provide me with the number of Virtual servers. Approximately 450 virtual servers
13. Brief Contract Description: I require a brief description of the service provided under this contract. Please do not just put maintenance. I need at least a sentence. Support and maintenance. The ability to log support calls and have replacement parts delivered and installed if required.
14. Contract Owner: (The person from within the organisation that is responsible for reviewing and renewing this particular contract. Please include their full name, job title, direct contact number and direct email address.) Paul Langford, Infrastructure Services Manager, who can be contacted via 101 or 101@gloucestershire.police.uk

FOI Request – 2023.0703 – Gloucestershire Constabulary

1. Contract Title: Please provide me with the contract title. Nimble Support HF-40s
2. Type of Contracts (ABOVE): Please can you provide me with one or more contract types the contract relates to: Server Hardware, Virtualisation, SAN (Storage Area Network) SAN
3. Existing/Current Supplier: Please provide me with the supplier name for each contract. Boxee
4. Brand: Please state the brand of hardware or software - HPE
5. Operating System / Software (Platform): (Windows, Linux, Unix, Vsphere, AIX, Solaris etc.) Please state the operating system used by the organisation. N/A
6. Annual Average Spend: Please provide me with the most recent annual spend for this contract? Five years support procured with the hardware procurement.
7. Contract Duration: (Please can you also include notes if the contract includes any contract Extension periods.) 5 years
8. Contract Expiry Date: Please can you provide me with the date of when the contract expires. 27/06/27
9. Contract Review Date: (An approximate date of when the organisation is planning to review this particular contract.) 01/02/27
10. Purchase of Servers: Could you please provide me with the month and year in which most/bulk of servers were purchased. N/A
11. Number of Physical Server: Please can you provide me with the number of physical servers. N/A
12. Number of Virtual Servers: Please can you provide me with the number of Virtual servers N/A
13. Brief Contract Description: I require a brief description of the service provided under this contract. Please do not just put maintenance. I need at least a sentence. Support and maintenance. The ability to log support calls and have replacement parts delivered and installed if required.
14. Contract Owner: (The person from within the organisation that is responsible for reviewing and renewing this particular contract. Please include their full name, job title, direct contact number and direct email address.) Paul Langford, Infrastructure Services Manager who can be contacted on 101 or 101@gloucestershire.police.uk

FOI Request – 2023.0703 – Gloucestershire Constabulary

1. Contract Title: Please provide me with the contract title. Nimble Support CS3000
2. Type of Contracts (ABOVE): Please can you provide me with one or more contract types the contract relates to: Server Hardware, Virtualisation, SAN (Storage Area Network) SAN
3. Existing/Current Supplier: Please provide me with the supplier name for each contract. Infrasy
4. Brand: Please state the brand of hardware or software - HPE
5. Operating System / Software (Platform): (Windows, Linux, Unix, Vsphere, AIX, Solaris etc.) Please state the operating system used by the organisation. N/A
6. Annual Average Spend: Please provide me with the most recent annual spend for this contract? £9,600 for 18 months.
7. Contract Duration: (Please can you also include notes if the contract includes any contract Extension periods.) 18 months (until the EOL date)
8. Contract Expiry Date: Please can you provide me with the date of when the contract expires. 31/10/24
9. Contract Review Date: (An approximate date of when the organisation is planning to review this particular contract.) N/A
10. Purchase of Servers: Could you please provide me with the month and year in which most/bulk of servers were purchased. N/A
11. Number of Physical Server: Please can you provide me with the number of physical servers. N/A
12. Number of Virtual Servers: Please can you provide me with the number of Virtual servers N/A
13. Brief Contract Description: I require a brief description of the service provided under this contract. Please do not just put maintenance. I need at least a sentence. Support and maintenance. The ability to log support calls and have replacement parts delivered and installed if required.
14. Contract Owner: (The person from within the organisation that is responsible for reviewing and renewing this particular contract. Please include their full name, job title, direct contact number and direct email address.) Paul Langford, Infrastructure Services Manager who can be contacted on 101 or 101@gloucestershire.police.uk

FOI Request – 2023.0703 – Gloucestershire Constabulary

1. Contract Title: Please provide me with the contract title. Nimble Support SFAs
2. Type of Contracts (ABOVE): Please can you provide me with one or more contract types the contract relates to: Server Hardware, Virtualisation, SAN (Storage Area Network) SAN
3. Existing/Current Supplier: Please provide me with the supplier name for each contract. Infrasy
4. Brand: Please state the brand of hardware or software - HPE
5. Operating System / Software (Platform): (Windows, Linux, Unix, Vsphere, AIX, Solaris etc.) Please state the operating system used by the organisation. N/A
6. Annual Average Spend: Please provide me with the most recent annual spend for this contract? £11,400 for 18 months.
7. Contract Duration: (Please can you also include notes if the contract includes any contract Extension periods.) 18 months (until the EOL date)
8. Contract Expiry Date: Please can you provide me with the date of when the contract expires. 31/10/24
9. Contract Review Date: (An approximate date of when the organisation is planning to review this particular contract.) N/A
10. Purchase of Servers: Could you please provide me with the month and year in which most/bulk of servers were purchased. N/A
11. Number of Physical Server: Please can you provide me with the number of physical servers. N/A
12. Number of Virtual Servers: Please can you provide me with the number of Virtual servers N/A
13. Brief Contract Description: I require a brief description of the service provided under this contract. Please do not just put maintenance. I need at least a sentence. Support and maintenance. The ability to log support calls and have replacement parts delivered and installed if required.
14. Contract Owner: (The person from within the organisation that is responsible for reviewing and renewing this particular contract. Please include their full name, job title, direct contact number and direct email address.) Paul Langford, Infrastructure Services Manager who can be contacted on 101 or 101@gloucestershire.police.uk

FOI Request – 2023.0703 – Gloucestershire Constabulary

1. Contract Title: Please provide me with the contract title. Nimble Support HF-20
2. Type of Contracts (ABOVE): Please can you provide me with one or more contract types the contract relates to: Server Hardware, Virtualisation, SAN (Storage Area Network) SAN
3. Existing/Current Supplier: Please provide me with the supplier name for each contract. Infrasy
4. Brand: Please state the brand of hardware or software - HPE
5. Operating System / Software (Platform): (Windows, Linux, Unix, Vsphere, AIX, Solaris etc.) Please state the operating system used by the organisation. N/A
6. Annual Average Spend: Please provide me with the most recent annual spend for this contract? Five years support procured with the hardware procurement.
7. Contract Duration: (Please can you also include notes if the contract includes any contract Extension periods.) 5 years
8. Contract Expiry Date: Please can you provide me with the date of when the contract expires. 27/10/25
9. Contract Review Date: (An approximate date of when the organisation is planning to review this particular contract.) 18/08/25
10. Purchase of Servers: Could you please provide me with the month and year in which most/bulk of servers were purchased. N/A
11. Number of Physical Server: Please can you provide me with the number of physical servers. N/A
12. Number of Virtual Servers: Please can you provide me with the number of Virtual servers N/A
13. Brief Contract Description: I require a brief description of the service provided under this contract. Please do not just put maintenance. I need at least a sentence. Support and maintenance. The ability to log support calls and have replacement parts delivered and installed if required.
14. Contract Owner: (The person from within the organisation that is responsible for reviewing and renewing this particular contract. Please include their full name, job title, direct contact number and direct email address.) Paul Langford, Infrastructure Services Manager who can be contacted on 101 or 101@gloucestershire.police.uk

FOI Request – 2023.0703 – Gloucestershire Constabulary

1. Contract Title: Please provide me with the contract title. Nimble Support CS1000H
2. Type of Contracts (ABOVE): Please can you provide me with one or more contract types the contract relates to: Server Hardware, Virtualisation, SAN (Storage Area Network) SAN
3. Existing/Current Supplier: Please provide me with the supplier name for each contract. Infrasy
4. Brand: Please state the brand of hardware or software - HPE
5. Operating System / Software (Platform): (Windows, Linux, Unix, Vsphere, AIX, Solaris etc.) Please state the operating system used by the organisation. N/A
6. Annual Average Spend: Please provide me with the most recent annual spend for this contract? £3,345 per annum – Total cost is £12,551 to cover from 11/01/21/ to 31/10/24
7. Contract Duration: (Please can you also include notes if the contract includes any contract Extension periods.) As above, shy of four years
8. Contract Expiry Date: Please can you provide me with the date of when the contract expires. 31/10/24
9. Contract Review Date: (An approximate date of when the organisation is planning to review this particular contract.) 01/02/24 (new hardware to be procured as arrays will be EOL)
10. Purchase of Servers: Could you please provide me with the month and year in which most/bulk of servers were purchased. N/A
11. Number of Physical Server: Please can you provide me with the number of physical servers. N/A
12. Number of Virtual Servers: Please can you provide me with the number of Virtual servers N/A
13. Brief Contract Description: I require a brief description of the service provided under this contract. Please do not just put maintenance. I need at least a sentence. Support and maintenance. The ability to log support calls and have replacement parts delivered and installed if required.
14. Contract Owner: (The person from within the organisation that is responsible for reviewing and renewing this particular contract. Please include their full name, job title, direct contact number and direct email address.) Paul Langford, Infrastructure Services Manager who can be contacted on 101 or 101@gloucestershire.police.uk

FOI Request – 2023.0703 – Gloucestershire Constabulary

1. Contract Title: Please provide me with the contract title. NetApp
2. Type of Contracts (ABOVE): Please can you provide me with one or more contract types the contract relates to: Server Hardware, Virtualisation, SAN (Storage Area Network) SAN
3. Existing/Current Supplier: Please provide me with the supplier name for each contract. Softcat
4. Brand: Please state the brand of hardware or software - NetApp
5. Operating System / Software (Platform): (Windows, Linux, Unix, Vsphere, AIX, Solaris etc.) Please state the operating system used by the organisation. N/A
6. Annual Average Spend: Please provide me with the most recent annual spend for this contract? £9,800
7. Contract Duration: (Please can you also include notes if the contract includes any contract Extension periods.) 1 year
8. Contract Expiry Date: Please can you provide me with the date of when the contract expires. 30/04/24
9. Contract Review Date: (An approximate date of when the organisation is planning to review this particular contract.) 01/02/24
10. Purchase of Servers: Could you please provide me with the month and year in which most/bulk of servers were purchased. N/A
11. Number of Physical Server: Please can you provide me with the number of physical servers. N/A
12. Number of Virtual Servers: Please can you provide me with the number of Virtual servers N/A
13. Brief Contract Description: I require a brief description of the service provided under this contract. Please do not just put maintenance. I need at least a sentence. Support and maintenance. The ability to log support calls and have replacement parts delivered and installed if required.
14. Contract Owner: (The person from within the organisation that is responsible for reviewing and renewing this particular contract. Please include their full name, job title, direct contact number and direct email address.) Paul Langford, Infrastructure Services Manager who can be contacted on 101 or 101@gloucestershire.police.uk

FOI Request – 2023.0703 – Gloucestershire Constabulary

1. Contract Title: Please provide me with the contract title. VMware
2. Type of Contracts (ABOVE): Please can you provide me with one or more contract types the contract relates to: Server Hardware, Virtualisation, SAN (Storage Area Network) Virtualisation
3. Existing/Current Supplier: Please provide me with the supplier name for each contract. Police Digital Services (PDS) – National Police contract.
4. Brand: Please state the brand of hardware or software - VMware
5. Operating System / Software (Platform): (Windows, Linux, Unix, Vsphere, AIX, Solaris etc.) Please state the operating system used by the organisation. ESXi / VMware
6. Annual Average Spend: Please provide me with the most recent annual spend for this contract? £77K
7. Contract Duration: (Please can you also include notes if the contract includes any contract Extension periods.) 3 year
8. Contract Expiry Date: Please can you provide me with the date of when the contract expires. 20/12/24
9. Contract Review Date: (An approximate date of when the organisation is planning to review this particular contract.) 20/07/24
10. Purchase of Servers: Could you please provide me with the month and year in which most/bulk of servers were purchased. N/A
11. Number of Physical Server: Please can you provide me with the number of physical servers. N/A
12. Number of Virtual Servers: Please can you provide me with the number of Virtual servers Approximately 530 virtual servers
13. Brief Contract Description: I require a brief description of the service provided under this contract. Please do not just put maintenance. I need at least a sentence. Support and maintenance. The ability to log support calls, receive patches and upgrade software.
14. Contract Owner: (The person from within the organisation that is responsible for reviewing and renewing this particular contract. Please include their full name, job title, direct contact number and direct email address.) Paul Langford, Infrastructure Services Manager who can be contacted on 101 or 101@gloucestershire.police.uk