



Gloucestershire Constabulary Freedom of Information request 2023.0585

On 30/05/2023 you sent an email constituting a request under the Freedom of Information Act asking the following:

Please can you provide me with the number of complaints Gloucestershire police have received dating from May 2019 to May 23.

Please can you provide me with the average response time for acknowledging and investigating complaints against Gloucestershire Police.

Finally, please can you also tell me how many were upheld, partially upheld and not upheld

Under the Freedom of Information Act 2000 s1, I can confirm that Gloucestershire Constabulary holds some relevant information.

Section 17 of the Freedom of Information Act 2000 requires Gloucestershire Constabulary, when refusing to provide information (because the information is exempt) to provide you the applicant with a notice which: (a) states the fact, (b) specifies the exemption in question and (c) states (if not otherwise apparent) why the exemption applies.

The following exemptions apply:

Section 21 – Information reasonably accessible by other means

The above exemption is absolute and class-based and therefore no Public Interest Test or Harm Test is required.

The information that you have requested is already reasonably accessible to you by other means and is therefore exempt by virtue of Section 21 of the Freedom of Information Act 2000.

I can confirm that the information which you have requested has been published, please see the link [Gloucestershire Constabulary | Independent Office for Police Conduct](#).

If you are not satisfied with this response or any actions taken in dealing with your request, you have the right to ask that we review your case under our internal procedure. Please note that a request for an internal review must be made within 20 working days of the response to your original request.

If you decide to request that such a review is undertaken and following this process you are still unsatisfied, you then have the right to direct your complaint to the Information

Commissioner for consideration.