



Dear ,

**Gloucestershire Constabulary Freedom of Information request 2023.0389**

On 11/04/2023 you sent an email constituting a request under the Freedom of Information Act asking the following:

Can I please make a request under the Freedom of Information Act and I would like to request the following information about the organisation's Local Area Network (LAN) environment.

You may have received the same request in the past and this information sent has now expired and I require an update as soon as possible for the following information  
Please can you send me the organisation's Local Area Network (LAN) contract, which may include the following:

- Support and Maintenance- e.g. switches, router, software etc
  - Managed- If this includes services than just LAN.
1. Contract Type: Managed or Maintenance
  2. Existing Supplier: Who is the current supplier?
  3. Annual Spend for each supplier: What is the annual average spending on the supplier above? If there is more than one supplier, please split the annual averages spent for each supplier.
  4. Number of Users: Please can you provide me with the number of users this contract covers. Approximate number of users will also be acceptable.
  5. Number of Sites: The number of sites, where equipment is supported by each contract.
  6. Hardware Brand: What is the hardware brand of the LAN equipment?
  7. Contract Description: Please provide me with a brief description of the overall contract.
  8. Contract Duration: What is the duration of the contract is and can you please also include any extensions this may include.
  9. Contract Expiry Date: When does the contract expire?
  10. Contract Review Date: When will the organisation be planning to review the contract?
  11. Responsible Officer: Contact details including name, job title, contact number and email address?

If the LAN maintenance is included in-house please include the following information:

1. Hardware Brand: What is the hardware brand of the LAN equipment?
2. Number of Users: Please can you provide me with the number of users this contract covers. Approximate number of users will also be acceptable.

3. Number of Sites: Estimated/Actual number of sites the LAN covers.
4. Responsible Officer: Who within the organisation is responsible for LAN please provide me with contact details including name, job title, contact number and email address?

If the contract is managed by a 3rd party e.g. Can you please provide me with

1. Existing Supplier: Who is the current supplier?
2. Number of Users: Please can you provide me with the number of users this contract covers. Approximate number of users will also be acceptable.
3. Number of Sites: Estimated/Actual number of sites the LAN covers.
4. Contract Type: Managed, Maintenance, Installation, Software
5. Hardware Brand: What is the hardware brand of the LAN equipment?
6. Contract Description: Please provide me with a brief description of the overall contract.
7. Contract Duration: What is the duration of the contract and can you please also include any extensions this may include.
8. Contract Expiry Date: When does the contract expire?
9. Contract Review Date: When will the organisation be planning to review the contract?
10. Responsible Officer: Who within the organisation is responsible for each of these contract(s) please provide me with contact details including name, job title, contact number and email address?

Under the Freedom of Information Act 2000 s1, I can confirm that Gloucestershire Constabulary holds some relevant information.

1. The Contract is maintenance.
2. The current supplier is Maintel
3. The annual spend is £205,210.
4. The approximate number of users is 4000.
5. The number of sites is 32.
6. The hardware brand is Cisco.
7. The contract is hardware replacement and break-fix support.
8. The duration of the contract is 1 year.
9. It expires on 31<sup>st</sup> March 2024.
10. The Constabulary will start the renewal process in January/February 2023.
11. The responsible officer is ICT Network Service Manager Jessica Hinton-Smith who can be contacted via 101 or [101@gloucestershire.police.uk](mailto:101@gloucestershire.police.uk)

In-house

1. The hardware is Cisco.
2. The approximate number of users is 4000.
3. The number of sites is 32.
4. The responsible officer is ICT Network Service Manager Jessica Hinton-Smith who can be contacted via 101 or [101@gloucestershire.police.uk](mailto:101@gloucestershire.police.uk)

3<sup>rd</sup> party

Not applicable

If you are not satisfied with this response or any actions taken in dealing with your request, you have the right to ask that we review your case under our internal procedure. Please note that a request for an internal review must be made within 20 working days of the response to your original request.

If you decide to request that such a review is undertaken and following this process you are still unsatisfied, you then have the right to direct your complaint to the Information Commissioner for consideration.

Yours sincerely,

Disclosure Officer  
Gloucestershire Constabulary