



Dear ,

Gloucestershire Constabulary Freedom of Information request 2023.0194

On 10/02/2023 you sent an email constituting a request under the Freedom of Information Act asking the following:

1. Telephony and UC/ Collaboration
 - a. Please confirm the manufacturer of your telephony system(s) that are currently in place
 - b. When is your contract renewal date?
 - c. Who maintains your telephony system(s)?
 - d. Do you use Unified Communications or Collaboration tools , if so which ones?
2. Microsoft
 - a. What Microsoft 365 licence do you have across the business e.g. E3, E5
 - b. Which partner looks after your Microsoft tenant?
 - c. Where do you host your applications? Do you have on-premise infrastructure or do you host your applications in public or private cloud? Which?
3. Storage
 - a. Does your organisation use on-premise or cloud storage or both?
 - b. Please confirm the on-premise hardware manufacturer
 - c. Please confirm your cloud storage provider
 - d. What is your annual spend on cloud storage?
 - e. How do you back up your data and with who e.g. Backup as a Service

Under the Freedom of Information Act 2000 s1, I can confirm that Gloucestershire Constabulary holds some relevant information.

1. I can confirm the following
 - a. Cisco CUCM
Microsoft Teams
 - b. 01/05/2023
 - c. ITGL (Cisco Telephony)
 - d. CUCM, CUC, RTMT, MS Teams
2. I can confirm the following
 - a. E5 (for Telephony)
 - b. Phoenix Software Ltd
 - c. Both
3. I can confirm the following
 - a. Both
 - b. HPE Nimble and NetApp
 - c. Microsoft
 - d. Currently approximately £12,000

- e. The Constabulary has an on premise Veeam environment and back up to disk and tape.

If you are not satisfied with this response or any actions taken in dealing with your request, you have the right to ask that we review your case under our internal procedure. Please note that a request for an internal review must be made within 20 working days of the response to your original request.

If you decide to request that such a review is undertaken and following this process you are still unsatisfied, you then have the right to direct your complaint to the Information Commissioner for consideration.

Yours sincerely,

Disclosure Officer
Gloucestershire Constabulary