



Gloucestershire Constabulary Freedom of Information request 2022.0071

I would firstly like to apologise for the delay in responding to your request. This has been due to an exceedingly high volume of requests and resourcing issues which have impacted both upon the Information Disclosure team and the business areas upon whom we rely to supply the information.

On 18 January 2022 you sent an email constituting a request under the Freedom of Information Act asking the following:

I would be grateful if you would provide details of your current contract covering reprographics/print arrangements as follows

- 1. Number of MFDs (Multi-functional devices) & photocopiers at Gloucestershire Constabulary*
- 2. Name of incumbent*
- 3. Start/end date of contract*
- 4. Details of any extension options*
- 5. Is this a managed service*
- 6. What framework used*
- 7. Number of regular/desktop printers (in addition to above)*
- 8. Is there a support contract on above, if yes state start/end date*
- 9. Does the constabulary have a Print Room*
- 10. If yes, name of supplier, number of devices and start/end date of contract, also details of any extension options*
- 11. What print software does the constabulary run*
- 12. Who supplies your outsourced print requirements*
- 13. Start/end date of contract*
- 14. Name of person responsible for print at the constabulary*

Under the Freedom of Information Act 2000 s1, I can confirm that Gloucestershire Constabulary holds some information.

In response to the questions you posed, I can say the following:

1. Number of MFDs (Multi-functional devices) & photocopiers at Gloucestershire Constabulary - 94
2. Name of incumbent - Ricoh
3. Start/end date of contract – Start: 01/11/2018 End: 01/11/2023
4. Details of any extension options – annual extensions
5. Is this a managed service - Yes
6. What framework used – Crown Commercial Service
7. Number of regular/desktop printers (in addition to above) – Approx 10

8. Is there a support contract on above, if yes state start/end date - No
9. Does the constabulary have a Print Room - Yes
10. If yes, name of supplier, number of devices and start/end date of contract, also details of any extension options – as above, incl as part of Ricoh contract
11. What print software does the constabulary run - Equitrac
12. Who supplies your outsourced print requirements – PSL, Tewkesbury Printing and Typecraft
13. Start/end date of contract – No Contract – just as required.
14. Name of person responsible for print at the constabulary – Julie Locke

If you are not satisfied with this response or any actions taken in dealing with your request, you have the right to ask that we review your case under our internal procedure. Please note that a request for an internal review must be made within 20 working days of the response to your original request.

If you decide to request that such a review is undertaken and following this process you are still unsatisfied, you then have the right to direct your complaint to the Information Commissioner for consideration.

Yours sincerely,